



INTERNATIONAL PRIVATE LINE

International Private Line Services

TeleBermuda International Limited meets your need for a private line, point to point service with the highest levels of security and a cost effective solution to connect your offices, suppliers and customers around the world. TBi has simplified the process to ensure that you receive a single point of contact and end-to-end management for your dedicated connection between your offices in Bermuda and around the world.

TBi delivers its International Private Lines Services via our state-of-the-art superior, ring-redundant fibre-optic network through our own points of presence in New York and alternative and redundant routes through Miami. We connect you to your offices, customers and service partners around the world through Tier 1 telecommunication service providers supported by industry leading Service Level Agreements. As a TBi International Private Line customer you are provided with the following business-class IPL services:

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Redundancy and Reliability

Redundancy is a critical component of a leading-edge network design. It ensures that your business operations are always connected to your remote locations and to your customers, locally and around the globe.

TBi's network is configured as a bi-directional, self-healing ring. This provides all of TBi's customers with complete network redundancy, and high-speed capacity between Bermuda and its international points of presence and service partners. We have built our network with multiple points of presence in the US, that have allowed TBi to deliver an IPL service to our customers with redundant routes out of Bermuda. By working with multiple carriers within Bermuda, we are able to extend our route redundancy from your location in Bermuda to our network points of presence.



Network Capacity and Scalability

The network utilized by TBi for its services, are delivered on a network with an expandable capacity up to 1.28 Terabits. The capacity-rich network connects Bermuda with Fortaleza, Brazil; Maiquetia, Venezuela; Boca Raton, Florida; and Tuckerton, New Jersey. TBi has built its network with a commitment to provide you with the service that meets your needs today, and supports your growth requirements of the future, with the option to procure private line speeds from 64Kbps to T1 / E1, DS3 and up to STM 1 or more.

Single Source Solutions

As a TBi customer, you have the ability to select from a full suite of International Private Line Services, Internet, Managed IT and Business Continuity/Disaster Recovery and Hosting solutions. TBi's services are offered as stand-alone or bundled packages, allowing your organization to customize its communications program based on your business needs and objectives. By utilizing the bundled solutions available through TBi, your organization will realize the financial and operational benefits of working with a single source solution provider.

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Support.

With TBi's International Private Line, you will receive 24/7 proactive network management and technical support from our carrier grade TeleBermuda Operations Centre (TOC). As a customer of our IPL Service, TBi will provide you with a single point of contact for the end-to-end management of your private line service, supported with Service Level Agreements with network availability guarantees that are backed by financial credits.

TBi's engineering team will coordinate your entire network installation including local loop access with the local exchange provider and off-shore installation of your private line service to your end location. With TBi's superior network design, service and support, your organization can rest assured it is working with one of the most reliable telecommunication service providers available.

Affordability

TBi offers its services as stand alone, bundled packages or custom designed solutions. Based on your specific requirements, TBi will work to develop a program that meets and exceeds your expectations. Our programs are specifically designed to ensure that you receive the best of service and technology at the most affordable rates available.

